



Virtual Golf Policies

Reservation Policies

- Reservations must be booked 24 hours in advance. Reservations can be made by phone or in-person up to 15 days in advance. Please call the Pro Shop at (780) 479-4713 to book your reservation.
- It takes approximately 45 minutes to one hour per person to complete 18 holes. Due to the fact that most tee times are in high demand and in order to discourage booking longer sessions than required, players will be charged for the time that was reserved, regardless of the actual time used.
- **Cancellation Policy:** We understand that unanticipated events happen occasionally in everyone's life. In our desire to be effective and fair to all members, the following policies are honored: 24 hour advance notice is required when cancelling a reservation. This allows the opportunity for someone else to make a reservation. If you are unable to give us 24 hours advance notice you will be charged the full amount for your scheduled reservation unless we are able to fill the time cancelled.
- Please do not arrive more than 10 minutes prior to your booked time.

Rules of Play

- Clubs must be clean and free of all debris before play.
- Shoes must be clean and free of all debris before play.
- Do not use golf balls that have markings as the markings will rub off and stain the screen.
- All swings must be done in the hitting area. Please be aware of your surroundings when making a practice swing.
- Please do not attempt to fix any issues with the simulators. Please ask a Pro Shop staff member for assistance.
- Dress code is casual; however we reserve the right to request that distasteful clothing be changed.

Other Rules

- Please keep all food and beverage items outside of the hitting area.
- Outside beverages are prohibited.
- Winter club storage is available for \$40/golf bag.